



**COLUMBUS**  
HUNT MILITARY COMMUNITY

**NOV '23**  
NEWSLETTER



## BIG ANNOUNCEMENT

Hunt Military Communities is pleased to launch a new phone system to serve our residents better and manage the workflow of our team members. Our residents have reported challenges contacting their local offices, and our team members have noted a higher-than-normal call volume. Since customer service and continuous improvement are paramount to our company culture, finding a replacement for our phone system became a priority.

The new phone system allows the Hunt Military Communities site teams to manage all calls through Service Cloud Voice. This system ensures site teams can gather contact information if a call drops. If a team member is away from their desk, the caller will automatically be routed to another team member to avoid missed calls. The best part is that no phone numbers will change, so you don't have to do anything. Just make sure to keep our number saved in your phone!

HMC is working to strengthen the resident experience; the first step is making communication with you seamless. We appreciate you as a part of our community, and look forward to your feedback about the new phone system.

662-245-6600 

@ColumbusFamilyHousing 

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# COMMUNITY ANNOUNCEMENTS

Dear Residents,

We are pleased to inform you that the CY 2023 NDAA National Defense Authorization Act 606(a) has allocated funds for all AETC Group II installations. Columbus received funds for several key areas identified by the Military Housing Office and Columbus Family Housing. The key areas identified at Columbus were Tree Trimming (Project 1), Roof Replacements (Project 2), and Historical Window Restoration (Project 3). More to come on these exciting improvements soon!

## IMPORTANT EVENTS

### Thanksgiving Raffle

We want to know: What are you thankful for? Like our Facebook post and comment what you are thankful for to be entered into our Thanksgiving raffle! You must comment no later than November 16th. Two winners will randomly be chosen to win a Thanksgiving Basket.

### Coffee & Chat

Join us November 21st from 9:00 - 11:00 AM at the Community Center. Residents are encouraged to come and discuss issues or concerns with our housing team members.

## CONTACT INFORMATION

**Office Hours:** 8 AM – 5 PM

**Office Number:** 662-245-6600

**Email:** ColumbusLeasing@HuntCompanies.com

**Facebook:** @ColumbusFamilyHousing

**Website:** ColumbusFamilyHousing.com

## MEET OUR FRIENDLY STAFF

### Kessler Cowans

Community Director

### Patrick Scott

Maintenance Director

### Tamara Taylor

Community Supervisor

### Chris Burnett

Maintenance Supervisor

### Suriah Hawkins

Leasing Specialist

### Michelle Bolden

Resident Services Specialist



NOVEMBER IS NATIONAL VETERANS AND MILITARY FAMILIES MONTH



THANKSGIVING - NOVEMBER 23RD



MARINE CORPS BIRTHDAY - NOVEMBER 11TH



NOVEMBER IS AVIATION HISTORY MONTH

# 2023

# NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
			01 Rent is Due Thanksgiving Raffle Starts	02	03 Pet of the Month Starts Facebook	04
05 Daylight Saving Time Ends	06	07 Election Day	08	09 Pet of the Month Ends Facebook	10 Marine Corps Birthday	11 Veterans Day
12	13	14	15	16 Thanksgiving Raffle Ends	17	18
19	20	21 Coffee & Chat Community Center 9 - 11 AM	22	23 Thanksgiving <b>OFFICE CLOSED</b>	24	25
26	27	28 #GivingTuesday	29	30		